

## DATA HANDLING & PROVIDER AGREEMENTS

# How Clevermore Handles Your Data With AI Providers

Clevermore is an AI-powered productivity tool for legal professionals. Because we operate in a profession where client confidentiality is a non-negotiable obligation, every AI provider we integrate with is configured under enterprise terms that prohibit data retention, model training, and human review of your content.

Zero Data Retention

No Model Training

No Human Review

Stateless Processing

## Our Standard Across All Providers

Every AI provider integrated with Clevermore operates under enterprise-tier agreements with the same four contractual commitments. These are not opt-in settings — they are the terms under which we send your data to any third-party model.

### 1. Zero Data Retention (ZDR)

Prompts, inputs, and outputs are discarded immediately after a response is returned. No content is persisted on provider infrastructure, in logs, or in caches beyond the lifetime of a single request. This is enforced at the provider account level, not by us locally.

### 2. No Model Training on Your Data

Your email content, generated tasks, contact data, and any other material sent to a provider is contractually excluded from being used to train, fine-tune, or improve any model — whether served to you, to other Clevermore customers, or to the provider's broader customer base.

### 3. No Human Review

Provider employees, contractors, and third parties do not review the contents of your prompts or completions. Abuse-monitoring sampling, manual quality review, and red-team inspection of inputs/outputs are all disabled for the Clevermore account.

### 4. Stateless, Single-Turn Processing

Each AI call is independent. No session memory, conversation history, or cross-request context is retained on the provider side. Two requests originating from the same user do not share state at

the model layer.

**Why this matters for confidentiality.** These four commitments address the three professional duties that define client confidentiality: *secrecy* (data cannot leak into outputs served to others), *security* (data is not stored where it could be accessed), and *loyalty* (one matter's content cannot cross-contaminate another).

## Current Provider

Clevermore currently uses a single third-party model provider for all AI inference. The integration operates under that provider's enterprise terms, configured to meet the four commitments above.

### PRIMARY PROVIDER

#### **Google Cloud — Vertex AI (Gemini)**

Used for task extraction, wiki generation, contact profile enrichment, and draft assistance. Operated under Google Cloud's enterprise terms with zero data retention enabled at the project level.

- No prompt or completion logging
- No use of customer data for foundation model training or fine-tuning
- No human review for abuse monitoring
- Data residency configurable on request

Reference: [Gemini Enterprise Agent Platform and zero data retention — Google Cloud documentation](#)

## Compliance & Documentation

Clevermore's architecture aligns with GDPR, CCPA, and Microsoft Graph API terms of service.

For security questionnaires, custom DPA review, or to schedule a technical architecture call, contact **security@clevermore.ai**.